

Dear Parents and Families of the Class of 2028,

Well, it's August and soon your Friars will be coming to campus. Housing and roommate assignments have been released by the Office of Residence Life and our community is in full gear as it gets ready for classes to begin. As move-in day approaches, there is more information we need to provide to families. This communication contains important messages in regard to student health, housing, move-in day activities, orientation, book purchasing, and much more. Please share it with your students.

I do have a couple of issues to bring to your attention. Many of you have asked if PC sponsors a Family Weekend. At PC "Homecoming" is family weekend and alumni weekend all wrapped up into one celebration which brings together students, families, alums, faculty, staff, and administrators. This year's event will be held on Oct. 18-20. More information regarding Homecoming is included in this communication. Also,the Office of the Registrar over-sees all student and parent emails. All requests for changes/additions need to be made directly to that office at records@providence.edu. When making your request, please include your student's name, class year, and date of birth.

Finally, to view a video in which Owen Bligh, Dean of Admission, provides us with a profile of the Class of 2028 and what they can expect when they arrive on campus, just click on: https://www.youtube.com/watch?v=FqRsWdipQ-8&t=1s.

If you have questions regarding any of the information contained in this message, please contact the specific office involved. Additionally, this "Ask A Question" link provides a quick and easy way for me to respond to your questions, within a few days of receiving them.

God Bless.

Jackie

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*REQUIRED HEALTH INFORMATION FOR NEW STUDENTS

Providence College and the RI Department of Health require that all new, full time undergraduate students (residential and commuter) provide medical information to the Providence College Student Health Center. The deadline to submit this information on the Health Center Patient Portal was July 15th.

- Students with missing medical record information received an email on Tuesday 8/6 with instructions on how to login to the Patient Portal to complete their requirements. This information is also available on the <u>Student Health Center website</u>. If your student didn't receive an email, then their records are all set, and no further action is necessary.
- Please make sure your student has submitted medical records prior to their arrival on campus. Students without records on file are considered in violation of this RI Department of Health mandate and could be subject to College disciplinary action.
- The Health Center staff reviews records in the order received. Note that your students' status on the Patient Portal will not read "Verified" until their record has been reviewed and verified by the Health Center staff. Once reviewed, you will only be notified via email if something is missing. There is no need to email or call the Health Center to check on the status of your records. The Health Center will reach out to you if there are questions or issues with your submissions.

*HOUSING ASSIGNMENTS

All incoming students who have submitted a housing application should have received an email with their housing information on Monday, July 29. If students did not receive the email, they can email the Office of Residence Life at reslife@providence.edu, or they can view their housing assignment and roommate information on their eRezLife accounts by logging in with their friar email credentials, selecting "Fall 2024 On Campus" under "Housing Applications" on the left hand side. There they will find their roommate(s) information and housing assignment.

*MOVE-IN DAY

Move-in day for new residential students (not participating in a pre-orientation program) is scheduled for Thursday, August 29, 2024, beginning at 7am and ending mid-afternoon.

- Students received a recommended move-in window with their housing assignment. The schedule is also available on our <u>website</u>. Move-in times are based on housing assignments and are chosen to help with the flow of traffic on that day.
- Students who have a permanent address that is an extreme distance from the College (greater than 250 miles away) can request to arrive on Wednesday, August 28th. Students can request to arrive early by submitting the Early Arrival Request Form on their <u>eRezLife</u> account. There is no programming or meals provided on Wednesday evening.
- We are pleased to offer students and families an early drop-off option! Students can sign-up to drop off their belongings in their residence hall room on Saturday, August 24 or Sunday, August 25 between the hours of 8 a.m. and 1 p.m. Please note, residence halls will close promptly at 1 p.m. on these days. Students and families utilizing this option will enter campus via a separate gate on move-in day (8/29) and will be guided directly to a

- parking area without waiting in the move-in vehicle queue lines. They can walk directly to their residence hall to meet their roommates before the start of Orientation. Students can sign up to participate in the early drop-off process on their eRezLife.
- All students and families participating in move-in day on August 29th should enter campus through the Eaton Street Gate of campus (64 Eaton Street for GPS) where they will be directed by Public Safety to a move-in queuing line based on residence hall assignment. <u>Please reference the campus map for more specific information</u>. Students will receive detailed communication regarding move-in in mid-August.
- Students who wish to have items shipped to the College, have the option to utilize the UPS Ship Ahead Program which allows them to have items shipped to the local UPS store and then delivered directly to their room before move in. More information is available on our website.
- Prior to move-in, please ensure that your student has completed the Student Life
 Education and Prevention online programs. These are required in order for students to move into their residence halls. Students can sign-in to the online programs here.

*FALL ORIENTATION

- Fall Orientation officially begins on August 29th following New Student Move-In/The Mass of Welcome.
- Lunch for families will be available from 11am-2pm in Raymond Dining Hall.
- We invite commuter students and families to join us for a welcome reception from 2pm-3pm on Move-In Day in McPhail's, just prior to the Mass of Welcome.
- The Mass of Welcome begins at 3pm. Families are invited to join their students at the Welcome Mass. Students will begin their student-only Orientation programming immediately following Mass.
- A general, tentative, Orientation schedule <u>is available here</u>. Students will receive a
 personalized schedule for their full orientation program, which continues through
 September 2nd.

*THE OFFICE OF FINANCIAL AID

Due to significant delays in the receipt of the 2024-2025 FAFSA, processing financial aid is delayed. We are working diligently to respond as quickly as possible so that families can make plans to manage their student's bill. While we have released our initial round of returning student awards, we still require additional time to process offers of financial assistance for those students who have already completed both the FAFSA and CSS Profile. The delays have further impacted our ability to certify and process Parent PLUS and private loans. Please view your Cyberfriar and the Torch Portal, if requested, to view outstanding requirements.

TORCH Portal: Student should create a <u>Student Forms</u> account through the <u>TORCH Portal</u>. Here is where they can upload requested documents and see what they are missing. Please encourage your student to sign up for both email and text updates so they can receive updates in real time!

Student Loan Requirements: Any student interested in accepting their Direct student loan(s) must use their FSA ID and complete <u>Entrance Counseling</u> and a <u>Master Promissory Note</u>. If a student is no longer interested in their Direct student loan, please complete a <u>Make Changes to My Loan (Undergrad)</u> form.

On Campus Employment: The Office of Financial Aid will no longer utilize Handshake, but instead will begin using FriarHub. More information will be emailed to your student in the coming weeks.

We encourage both you and your students to follow us on social media! Follow us on Instagram @provcollegefinaid or Facebook at @PCFinAid, for updates and information.

* FROM THE BOOKSTORE

Students should have received the "Pickup/Delivery Selection Begins" email on August 4. This email will automatically link students to their course list, showing them their course materials. In three (3) easy steps, students will be able to submit their course material order into the Bookstore. Textbook orders are fulfilled by the Bookstore. When the order is "ready for pickup" or has shipped out from the Bookstore, the student will receive a confirmation email with this updated status. Please have your student TAKE ACTION on this email before Friday, August 23 to guarantee that they will have their required materials in time.

If students cannot access their "Pickup/Delivery Selection Begins" email, please have them use this link: "Friar First Day" link here: <u>FRIAR FIRST DAY Student Ordering Link</u>. Parents cannot submit orders on behalf of their students. Students must do this themselves.

PLEASE REMIND YOUR STUDENTS...After students submit their orders through the Bookstore links, *they may receive additional emails* asking them to "SUBMIT YOUR ORDER". If they receive these additional emails, it is because new material was ADDED to their course AFTER they submitted their original order.

Students can get this additional material by going back onto our website and submitting a new order. The system knows what material is NEW and will not "re-order" any material that is flagged as "submitted."

For more information about the FRIAR FIRST DAY Textbook Rental Program, please click on this link: FRIAR FIRST DAY Information.

*IMPORTANT INFORMATION FROM THE BURSAR'S OFFICE

Student Account Information

Fall 2024 Bills were Published on JULY 22nd and are Due by AUGUST 15, 2024

Your student may view the Fall 2024 billing statement in the Bursar section of Cyber Friar This is the place where they can also set you up to be an authorized user to receive emails when bills are published and giving you the ability to make payment online. Instructions for setting up an authorized user are below:

Cashnet Access for Parents/Guardians

E-mails are sent to students at their Friar e-mail accounts when an e-bill is published. Parents and guardians can also receive the e-bill notifications and make online payments via CashNet with an authorized user account created by the student. Students can reset a parent PIN on this site as well.

How do I set up an authorized user? How can my parents view my e-Bill?

A person other than the student may have the ability to view the e-Bill as an authorized user.

- The student needs to:
 - Log into CyberFriar
 - Click on Student Services
 - Click on Bursars' Office NEW
 - o Go to "Do you want help paying?" in the middle of the page
 - Select "Send a payer invitation"
 - Enter the authorized user's first and last names and e-mail address
- Authorized Users (Parent/Guardian):
 - Once your account is established by your student you will receive an email with a link to the website:
 - Log in at: https://commerce.cashnet.com/pcepay
 - o (at your first log in you will be required to change your password.)

*ID CARDS

We would like to ensure that all students have their ID Cards preprinted and ready when they arrive on campus. The ID Card, called the PC Card, is necessary to pick up books at the Bookstore, enter residence halls, utilize meal plans and laundry facilities, use Friar Bucks and PC Cash and more. Please take a few minutes to learn more about the PC Card, and all it has to offer by visiting the <u>Card Office website</u>.

In order for us to print your student's PC Card, we'll need a recent photo of them. Please ask your student if they submitted an approved photo. They can login into their account by clicking here and following the guidelines on the left-hand side of the screen. After their photo is reviewed, they will receive email notification regarding the photo status.

The photo deadline was June 5, 2024, to ensure their cards are printed and ready when they arrive on campus. If they have any questions regarding their photo or logging into their account, students should contact the Card Office at pccard@providence.edu or (401) 865-2273.

*CHIRICO CAREER CENTER

As your student gets ready to come to campus this fall, we want to share some helpful information with them:

- 1. FriarHub!
 - <u>FriarHub</u> is the Chirico Career Center's platform we use for all things career. This will be their one spot to go for all their events, career resources, on-campus jobs, internships, jobs! Later this fall they will also be able to log on to FriarHub to connect with alumni! Students can log on today to create their profiles.

2. Important Dates!

- Thursday, September 5th | FriarHub Launch | Stay tuned for more details.
- Wednesday, October 2nd | The <u>Fall Career EXPO</u> featuring the Major/Minor Fair, Internship/Job Fair and Graduate School & Programs Fair.

3. Career Appointments

 Students don't have to wait to come to campus to get a jump start on their career plans. Career Coaches are available during August to meet with students virtually or in-person. They can log on to <u>FriarHub</u> to schedule a meeting that works for their schedule.

*THE CENTER FOR GLOBAL EDUCATION

Study Abroad Fair: The Center for Global Education (CGE) will host the annual Study Abroad Fair on Monday, September 23 from 6:00 to 8:00 PM in Slavin '64 Hall. Representatives from PC's approved programs will be present to meet with students and provide information about their study abroad programs. This is an excellent opportunity for students to explore their program options and speak directly with program representatives.

Get Ready for Passport Day! The Center for Global Education is excited to announce the return of Passport Day this Fall 2024! Passport Day is a fast and convenient way to get a brand-new passport or renew an old passport for study abroad or even personal travel. All that is needed is to deliver a completed application along with the required materials and payment to the passport processing staff onsite. All PC students, faculty, and staff are invited to participate. No appointment is needed. Date, time, and location are currently TBD in November. Be sure to check our <u>Center for Global Education Events</u> page, under Global Education Week 2024, for updates in the coming weeks.

We recommend that any students interested should start preparations now and be sure to bring the required physical documents (original birth certificate especially) and printed copies needed for their application to PC on the date of the event. Photos and money orders will not be available on site. For more information about application requirements, please refer to the Apply for Your First Adult Passport and/or Renew by Mail resource pages on the U.S. Department of State website.

*ACADEMIC SUPPORT – THE STUDENT SUCCESS CENTER

As students transition to academic life at PC, the Student Success Center (SSC) has a variety of programs available to support them. The Writing Center can assist students at any stage of the writing process, and the Christie Family Tutoring Center offers individual and group tutoring in most subject areas, including the Development of Western Civilization (DWC). Academic coaches provide individualized, strategy-based support through one-on-one meetings, skill-building workshops, and campus outreach. Virtual and in-person appointments are available and can be scheduled by visiting the SSC website.

In addition to these services, the SSC provides specialized support for multicultural students and students with documented disabilities. Inquiries about all services provided by the SSC can be sent to ssc@providence.edu.

*HOMECOMING 2024

Parents and families are invited to celebrate PC's signature fall weekend at Homecoming 2024, taking place from Friday, Oct. 18 – Sunday, Oct. 20. Open to all members of the Friar community, this year's Homecoming features events like a community Mass and brunch, Friar Fest, the Friar 5K, programs for current students and families, Late Night Madness, alumni social gatherings, and more. Stay tuned for more information and updates. Registration will open in September. Book your hotel now to spend the weekend with your student.